



Summer state of mind

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Staff Update

Good-bye & Good Luck

Foundry Lane would like to wish the following staff members, who left the Practice in July 2019, all the best for the future. Valued members of staff who will be sadly missed by all staff and many patients.

Dr Ani,

Denise W – Admin Lead

Denise B - Receptionist

Welcome

We would also like to welcome:

Dr Eastham, Dr Rodgers, Dr Dransfield,

Dr Adewole, Dr McKenna, Dr Emo.

Receptionists: Lisa & Pauline

Prescription Requests

Please note we do not do same day prescriptions.

Prescriptions take at least 48 hours to process.

The Pharmacy requires 1 week from order to collection.



Carers Leeds

Yellow

Card Scheme

If you are a carer ask your GP for a Yellow Card to complete.

Once you have completed the short form hand it back to reception to send the referral to Carers Leeds.

Patient Participation Group (PPG)

A massive thank you and well done to the participants who joined us for the 1st PPG meeting in July 2019.

The meeting was very positive and successful. If you are interested in joining the group please contact the surgery for an application form.

Alternatively, please forward your details to :

Tracy Wild – PPG Champion or email: foundry.lane@nhs.net

Remember - your opinions matter !

Next meeting – 20.9.2019 @ 1.30pm - 2.30pm

Connect Well & Forward Leeds



Narinder – Wellbeing Co-ordinator will be changing her working week.

From September 2019 Narinder will be in Surgery

Wednesday & Thursday afternoons.

Email: n.panesar@nhs.net



Looking for help for yourself or someone else?

Get in touch with us

0113 887 2477 info@forwardleeds.co.uk

Extended Access Service at Seacroft Hospital, York Road Leeds LS14 6UH

There are now extra routine appointments available in the evening, making it easier for you to get an appointment at a time to suit you.

A virtual clinical pharmacist service –

This is a telephone appointment for patients who need to speak to a pharmacist regarding a medication issue but don't need to come to surgery. The pharmacists are able to prescribe and organise prescriptions electronically.

A virtual musculoskeletal (MSK) service –

This is a telephone appointment for patients who need to speak to an advanced physiotherapist regarding muscle and joint problems. They will issue advice and where appropriate arrange a follow up.

For either of the above please speak to the reception team for further information on how to book one of these appointments.

All the above are now offered 7 days a week including bank holidays.

Weekend Appointments

There are now weekend Healthcare Assistant appointments for bloods, blood pressure checks and health checks.

This increased availability is an extension of the services offered by your practice and is provided by a range of local clinicians including GPs, Nurses and Health Care Assistants.

Please note this is not a walk-in service – you still need to make an appointment via your own GP practice.

Extended Access appointments are for routine general practice issues and not for urgent care.

If your practice is closed and you are unwell, please call NHS 111.

Patient Online Access & DNA's

Would you like to book your own appointments/order repeat medication on-line ?

Register now for online access. Please see reception.

DNA's

Repeated failure to keep your appointment not only causes inconvenience, but also denies other patients the opportunity to see the doctor. Please be advised that if you fail to attend appointments we will consider removing your name from our list of patients.

Please only make appointments that you intend to keep. If you are unable to keep an appointment please let us know one hour in advance, if possible to allow us to offer the appointment to another patient.

If you have recently moved or changed your contact numbers please let the reception staff

July Appointments booked :-

Same day = 1522

Within 2 days = 112

Within 1 week = 370

Within 2 weeks = 508

Within 1 month = 430

More than a month = 114

**MISSED GP APPOINTMENTS
COSTING THE NHS MILLIONS**

**DID NOT ATTEND
APPOINTMENTS**

JULY = 191



Cervical Screening



**DON'T BE A DIVA
IT'S ONLY A BEAVER**

**Honestly. We've seen it all.
Book your cervical smear test today.**

Cervical Screening

Cervical screening is one of the best ways to protect yourself from cervical cancer. Cervical screening checks the health of your cervix. **It's not a test for cancer**, it's a test to help prevent cancer.

How cervical screening helps prevent cancer

Cervical screening may check for:

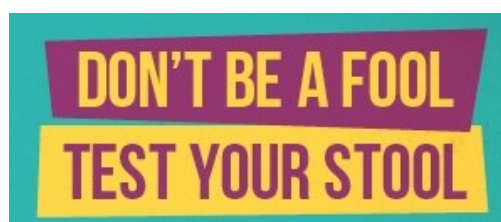
abnormal cell changes in your cervix – left untreated, this could turn into cancer

HPV – some types of HPV can lead to cell changes in your cervix and cancer.

What is HPV?

Human papillomavirus (HPV) is the name for a very common group of viruses.

You can get it from any kind of skin-to-skin contact of the genital area, not just from penetrative sex. Most people will get some type of HPV during their lives. Nearly all cervical cancers are caused by infection with certain types of HPV.



Bowel Cancer Screening

Screening is offered every 2 years to men and women aged 60 to 74.

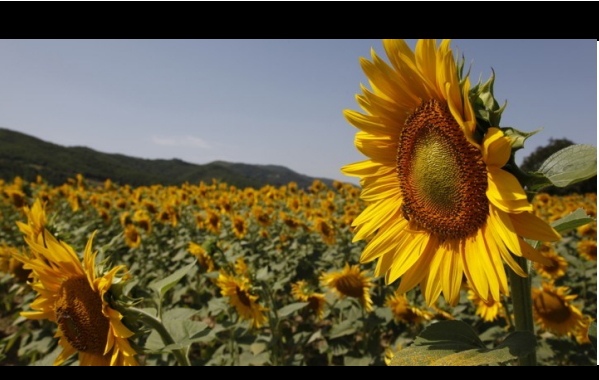
If you have not received your testing kit please contact the **free** helpline on **0800 707 60 60**

Long Term Health Conditions

Patients with long term health conditions for example: diabetes, COPD etc will be routinely invited to book an appointment for their annual review around the month of their birthday.



Please note for training purposes all telephone calls are recorded.



Important Contacts

Foundry Lane Surgery: 0113 2951200
Email: foundry.lane@nhs.net
Boots Pharmacy: 0113 2645497
St James Switchboard: 0113 2433144

Opening Times

The Surgery opens at 8.00am. Appointment start times are from 8.30am. The last appointment time is 17.30pm.

Important Dates

20.09.2019	PPG
19.09.2019	Surgery CLOSED from 12.15pm
10.10.2019	Flu Clinics
21.11.2019	Surgery CLOSED from 12.15pm
25.12.2019	Christmas Day – Surgery CLOSED
26.12.2019	Boxing Day – Surgery CLOSED
01.01.2020	New Year's Day – Surgery CLOSED

National Campaigns

10th September - World Suicide Prevention Day (<https://www.iasp.info/wspd2019/>)

10th September to 11th November - Drink Free Days (<https://www.drinkaware.co.uk/drink-free-days/>)

10-16th September - Know Your Numbers Week

(<http://www.bloodpressureuk.org/HealthProfessionals/KnowyourNumbersWeek>)

13th September - World Sepsis Day (<https://www.worldsepsisday.org/wsd2019>)

23-29th September - National Eye Health Week (<http://www.visionmatters.org.uk/>)

26th September - National Fitness Day (<https://www.nationalfitnessday.com/>)

27th September - World's Biggest Coffee Morning (<https://coffee.macmillan.org.uk/about/what/>)

ZERO TOLERANCE POLICY

A zero tolerance policy towards violent, threatening and abusive behaviour is now in place throughout the NHS.

The doctors, nurses and staff in this practice have the right to do their work in an environment free from violent, threatening or abusive behaviour and everything will be done to protect that right. At no time will any such behaviour be tolerated in this practice. If you do not respect the rights of our staff we may choose to inform the police and make arrangements for you to be removed from our medical list. Foundry Lane Surgery also reserves the right to remove any patient seen to be making abusive or defamatory remarks on any social networking site (Facebook/Twitter etc). Please be aware that by posting online anything that can be construed as slanderous will be treated as abuse and appropriate action will be taken by the Practice.