**Friends & Family April 2015**

**Extremely likely.**

Well I love everyone, I care about everyone.

Everyone friendly and helpful.

A warm, friendly people, caring Dr Rushworth.

Always received excellent service.

Amazin staff- lovely manner, smiling happy faces. I always leave the Doctors feeling better. Keep up the amazing work. Dr Pearson is an excellent Doctor and I thank god I stayed at this Practice.

Easy to get an appointment. Friendly Reception Staff. Good Doctors.

Because it’s excellent service and I have always got an appointment for same day as I have rung.

It’s a good Practice.

Always get the care I need and the Dr’s are always understanding, especially Dr Rushforth.

Because I have always seen. Dealt with professionally and on time.

I had all the advice and services at the time when I needed and it was helpful.

Excellent service.

Never had a problem.

Same day appointment, very helpful at all times, easy talking.

Extremely friendly Doctors and Receptionists. Always willing to accommodate and help out, can always get an appointment.

No comments included Q2.

Had no problems.

No comments included Q2.

Always friendly and caring, great Doctors Surgery.

Just the best GP going.

I have been coming to this Practice over 30 years, wouldn’t want to swap, I would tell everybody to come here.

Always helpful and can get kids seen quick.

**Likely**

Most of the this it’s not a problem to book an appointment, however it can be very difficult as ringing at 8.30am is not always possible.

No comments included Q2.

Helpful reception staff and Doctors that cater for your every need.

Lovely reception staff and some amazing Doctors – Dr Pearson & Dr Hardaker comes to my mind.

Had no problems.

Find it hard getting the appointment when needed. I do the school run on a morning and if I can’t get through to reception before school run I often can’t get an appointment on the day which is frustrating.

Coz they are nice Dr’s to tell what’s wrong.

The Doc’s are really helpful and easy to talk to.

No comments included Q2.

No comments included Q2.

**Extremely unlikely.**

Very difficult to get an appointment as phones are constantly engaged and when you do get through all appointment have gone.